

Intelligent Automation Hub

Discovery Assessment

Project Name:

Entity:

Institute:

Department Name:

Business Owner:

RM GHP MDS to Epic
EVP Chief Financial Officer-Kevin Roberts
Revenue Management
Revenue Management
Angela Long

Project Description: Reduce manual efforts and improve efficiency.

Summary: The automation process includes reviewing patient identifiers in GHP Facets MDS File to update coverage information in Epic without human intervention. This phase added steps to the process for the creation of a Guarantor Account for patients/members under the age of 18 using the Subscriber details provided by GHP.

Phase: Looking to revise the process steps for the existing automation to "run RTE first, then process the RTE response from the message (if it doesn't auto create) rather than the bot entering the GHP plan info, then running RTE" as the current steps are negatively impacting the Epic Automation Pulse metrics.

Value

Primary Reason for Need:

Total Projected Annual Benefits (hours/\$):

Cost Avoidance (hours/\$):

Revenue Capture(hours/\$):

Cost Savings (hours/\$):

Other Benefits:

Other
2,701 Hours \$62,744.23
2,701 Hours \$62,744.23
0
0
Improved Epic Automation Pulse metrics, which are compared to other Epic clients.

Details

Integrations (API, etc.):

Time Sensitivity:

How often is the task performed (Frequency):

Volume Per Frequency:

Average Processing Time/Transaction (Minutes):

Title of Staff Performing Task:

Process Changes in next 6 months?

Application Changes in next 6 months?

Long-Term Viability:

Data Being Stored (PHI, BSI, etc.):

Data Type/Percentage (Digital, Structured, Scanned):

Required Access:

Applications Used:

N/A
High (<6 Months)
Daily
148
3
Patient Access Representative
No Changes Expected
Minor Changes Expected
3+ Years
Protected Health Information (PHI)
Digital-100% Structured-100% Scanned-0%
Epic
Epic, Excel, Outlook

Developer

Process Complexity:

Solution:

Moderate
UiPath

Total Internal Cost/Hours Needed from Business

Discovery/Development estimated hours need:

Testing Estimated hours needed:

Operational rollout plan:

Total internal time requested to build:

15
10-20
10
45

Decisions

Outcome:

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Approvals

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Intelligent Automation Hub

Discovery Assessment

Intelligent Automation Hub:
Business:

High Level Steps / Diagram

Automation #1: GHP to Epic Integration

