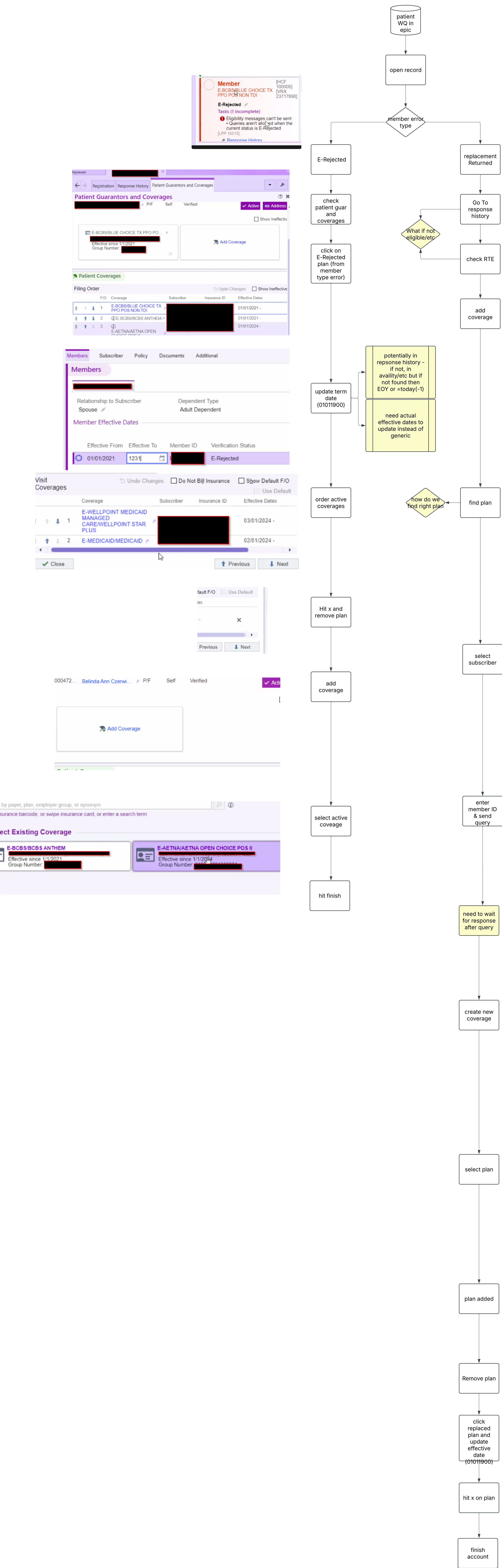


E-Rejected/Replacement Returned High Level Current State
- Pt WQ (by location wq)



Member
E-MEDICAID/MEDICAID

Replacement Returned

Tasks (1 incomplete)

- Eligibility messages can't be sent.
- Queries aren't allowed when the current status is Replacement Returned.

[LPP 16018]

[Response History](#)

Most recent eligibility message received on 3/18/2024.

Benefit Type	Service Type	Insurance Type	Network	Plan Description	Dates
Active Coverage	Chiropractic	Medicaid	100 TRADITIONAL MEDICAID	100 TRADITIONAL MEDICAID	Eligibility: 02/01/2024 - 03/31/2024
	Chiropractic	Other	63STARWELLPOINT	63STARWELLPOINT	Eligibility: 03/01/2024 - 03/31/2024
	Emergency Services	Medicaid	100 TRADITIONAL MEDICAID	100 TRADITIONAL MEDICAID	Eligibility: 02/01/2024 - 03/31/2024

Registration

Pat Guar and Cvg Travel Screening Appt Desk Audit Trail Claim Info Referrals

Encounter Guarantor and Coverages

Visit Guarantor

Type: Personal/Family
Rel to Pat: Self

Visit Coverages

Undo Changes Do Not Bill Insurance Show Default FIO Use Default

Add New Guarantor

Add a New or Existing Coverage

Create New Coverage

well

Filters

- WELLPOINT MEDICAID MANAGED CARE
P O BOX 31372, TAMPA, FL 33631-3372
Medicare Medicare Managed Care 14163, TEXAN PLUS, TEXAN PLUS H...
- WELLPOINT MEDICAID MANAGED CARE
P O BOX 61010, VIRGINIA BEACH, VA 23466-1010
Medicaid Medicaid Managed Care P27514, MAMER040, MEDICAID, AME...
- WELLPOINT MEDICAID MANAGED CARE
P O BOX 61010, VIRGINIA BEACH, VA 23466-1010
Medicaid Medicaid Managed Care STARPLUS, STAR, PLUS, P27514, AM...
- WELLPOINT MEDICAID MANAGED CARE
P O BOX 61010, VIRGINIA BEACH, VA 23466-1010
Medicaid Medicaid Managed Care AMERIGROUP, P27514, MAMER030, C...
- WELLPOINT LA
P O BOX 61010, VIRGINIA BEACH, VA 23466
Medicaid Medicaid Managed Care LOUISIANA MCAID, LA MEDICAID, P27...

Add a New or Existing Coverage

WELLPOINT MEDICAID MANAGED CARE

Query Date 3/21/2024

Who is the subscriber for this coverage?

My Patient or Someone Else

Select as the subscriber for the coverage (Alt+Shift+P)

[Go Back to Coverage Search](#)

Add a New or Existing Coverage

WELLPOINT MEDICAID MANAGED CARE

Query Date 3/21/2024

Patient (Subscriber)

Change Subscriber

Member ID Date of Birth

Sex Female

[Go Back to Coverage Search](#) [Override Query](#) [Send Query](#)

Patient Eligibility Response

Query Status: Eligible

Patient: Mary
As of: March 21, 2024
Payer: Wellpoint Medicaid Managed Care

Alerts

- Eligibility**
Patient is Eligible for coverage.
An error occurred with the RTE matching action:
A plan could not be determined to use for coverage matching.
- NEBO Alerts Received**
Subscriber Primary Care Physician is: JOACHIM, MARGARET
Patient has no response.
Plan Name: TEXAS MEDICAID FORT WORTH
Experian Trace Number: 20240321-6414749
- Mismatched Information**
Subscriber ID: [redacted]

Subscriber Info

Name: [redacted]
Member Insurance ID: [redacted]

Take an Action

- [Update Existing Coverage](#)
WELLPOINT MEDICAID MANAGED CARE/WELLPOINT STAR PLUS
Not currently effective for 3/21/2024 - 12/31/2023
- [Update Existing Coverage](#)
WELLPOINT MEDICAID MANAGED CARE/WELLPOINT MEDICAID
Not currently effective for 3/21/2024 - 12/31/2023
- [Create New Coverage](#)
P O BOX 61010, VIRGINIA BEACH, VA 23466-1010
Relationship to Patient: Self
- [Ignore Response](#)

Patient Eligibility Response

Patient: Mary
As of: March 21, 2024
Payer: Wellpoint Medicaid Managed Care

Alerts

- Eligibility**
Patient is Eligible for coverage.
An error occurred with the RTE matching action:
A plan could not be determined to use for coverage matching.
- NEBO Alerts Received**
Subscriber Primary Care Physician is: JOACHIM, MARGARET
Patient has no response.
Plan Name: TEXAS MEDICAID FORT WORTH
Experian Trace Number: [redacted]
- Mismatched Information**

Search within plan results:

- WELLPOINT MEDICAID MANAGED CARE
WELLPOINT CHIP
P O BOX 61010, VIRGINIA B... Medicaid Medicaid Managed ... AMERIGROUP, P2...
- WELLPOINT MEDICAID MANAGED CARE
WELLPOINT MEDICAID
P O BOX 61010, VIRGINIA B... Medicaid Medicaid Managed ... P27514, MAMER04...
- WELLPOINT MEDICAID MANAGED CARE
WELLPOINT STAR PLUS
P O BOX 61010, VIRGINIA B... Medicaid Medicaid Managed ... STARPLUS, STAR...

Visit Coverages

Undo Changes Do Not Bill Insurance Show Default FIO Use Default

Coverage	Subscriber	Insurance ID	Effective Dates
1 E-WELLPOINT MEDICAID MANAGED CARE/WELLPOINT STAR PLUS	[redacted]	[redacted]	03/01/2024 -
2 E-MEDICAID/MEDICAID	[redacted]	[redacted]	02/01/2024 -

[Close](#) [Previous](#) [Next](#)

Members

Subscriber Policy Documents Additional

Members

Man

Relationship to Subscriber: Self
Dependent Type: Non-Depend...

Member Effective Dates

Effective From: 01/01/1900
Effective To: 01
Recipient No: [redacted]
Verification Status: Replacement Re...

Subscriber

fault F/O Use Default

[Previous](#) [Next](#)