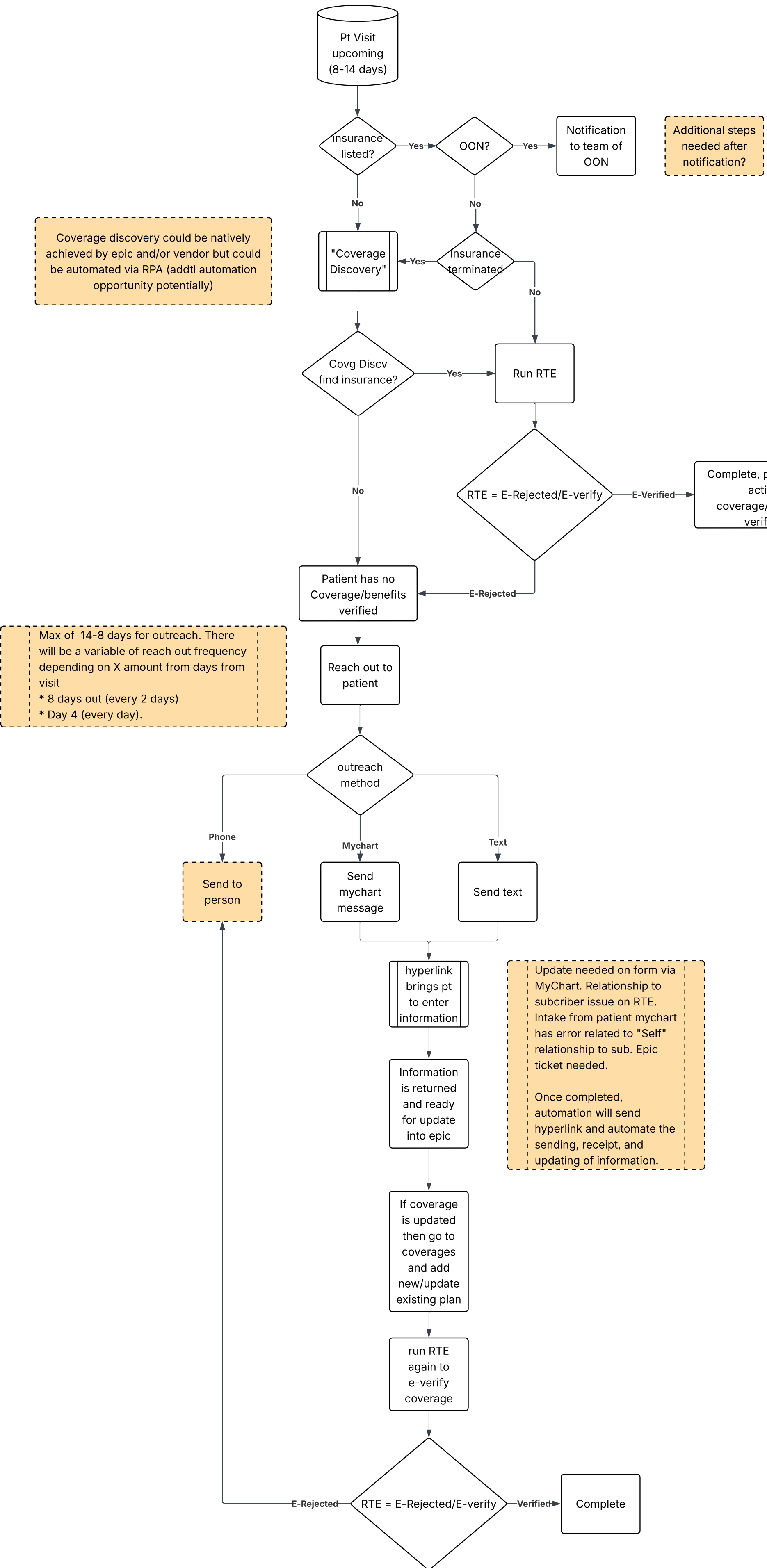Patient Outreach High Level